Introduction to Arbor Parent Portal and App

- Before you log in for the first time, please wait until your school has enabled the Parent Portal. You will not be able to log in until they have.

- When your school enables Parent Portal and the Arbor App, they will send you a welcome email. This will have your login details and a link that will take you to the browser version of the Parent Portal where you need to set up a password.

- You won't be able to do this through the app, as the links in our reset password emails only work with a browser. You can reset your password using a computer, or using a mobile browser on your phone or tablet.

Hi Pamela,

Welcome to Arbor! Arbor is using Arbor and has set up an account for you.

To finish creating your account, you just need to set a password. You can do this by going to login.arbor.sc, clicking on 'Forgotten Password?' and following the instructions on screen.

Your username is: gwyn.mabo@arbor-education.com

If you have trouble setting up your password or have general questions about the Parent Portal, visit this Help Centre article. For any other queries, please contact Arbor.

All the best,
Arbor

- Click the link, then click **Forgot your password?**. Add in your email address then click **Reset password**.

- If you have a child at more than one Arbor school, you will be asked to select the appropriate school.

Forgot your password?

No problem! Just enter the email address associated with your account below, and we'll email you with a link to reset your password.

Enter your email address

Reset password

- You'll then receive another email. Click the link in this email to set your password.

We've just received a request to change your password on your Arbor account.

If you requested this password change, please click the link below to set your password:

https://gwyn1.uk.arbor.sc/auth/change-password/id/2008/hash/MTBkNzIwOWMtMDg1MS00N2VjLWI3MzAtNGVmZTUwOGM3Yjc5LjE2MjA4MDkzMDE=

Use your email address when you log in next time:
Username: gwyn.mabo@arbor-education.com

If you didn't ask to change your password, you can ignore this email. No changes will be made to your account.

All the best,
Team Arbor

- Create your password. You will then be logged in when you click **Create password**.
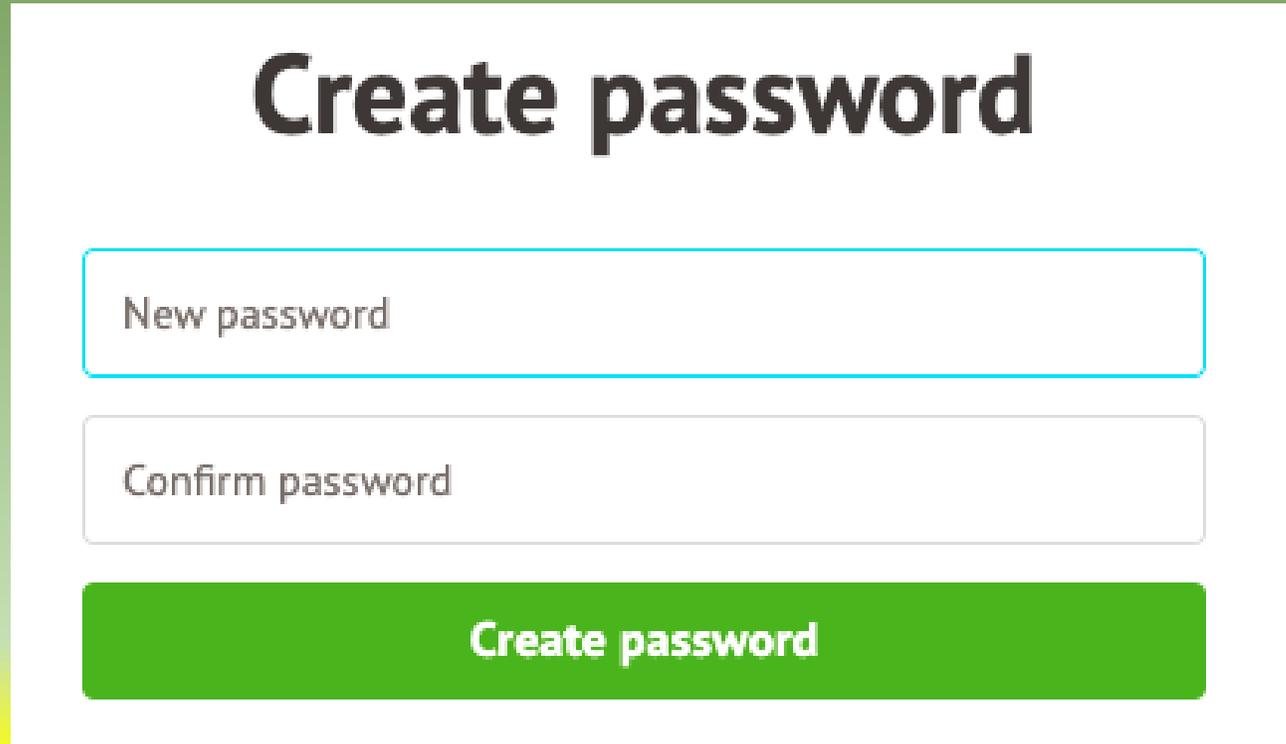
- Click to accept the terms and conditions.

- As a security precaution, you will then be asked to confirm one of your children's dates of birth. Once you click verify, you will now be logged in!

- You can then close your browser and switch to using the app.

Verify Account

As this is your first time using the system we need you to verify your account.

To verify you account, please enter the date of birth of one of your children at the school

Date of birth* 27/05/2016

Cancel   **Verify**

- Now your password has been set up, you can log into the Parent Portal by going to login.arbor.sc and inputting your email address and password.

- If you have a child at more than one Arbor school, you will be asked to select the appropriate school. Enter your password, then click **Log in**.

- If you can't log in, use the **I'm a guardian** link on the right-hand side to view troubleshooting tips

Logging into the Parent Portal

- Now your password has been set up, you can log into the Parent Portal by going to login.arbor.sc and inputting your email address and password.

- If you have a child at more than one Arbor school, you will be asked to select the appropriate school. Enter your password, then click **Log in**.

- If you can't log in, use the **I'm a guardian** link on the right-hand side to view troubleshooting tips

Log in

@arbor-education.com		Change E-mail
Arbor (W10 5BN)		Change School
··········		

Log in

☐ Remember me | Forgot your password?

Need some help?

For help with Arbor Parent Portal or Arbor Management Information System (MIS) for schools, take a look at our Help Centre.

Trouble logging in? No worries! Click below for help:

- I'm a guardian
- I'm a school's MIS user
- I'm a Group MIS user

Looking for Arbor Insight?

To create a free account for Arbor Insight, our ASP analysis tool, click below.

- Now your password has been set up, you can log into the Arbor App. Add in your email address.
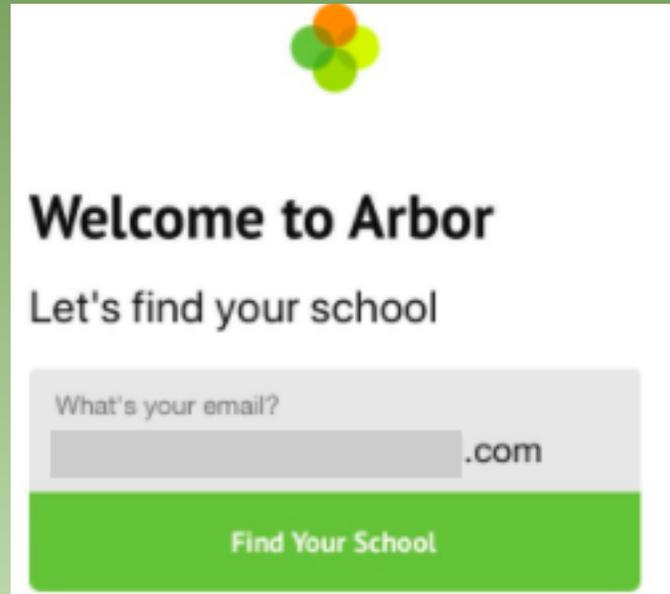
Welcome to Arbor

Let's find your school

What's your email?

[_____].com

Find Your School

Select the school to log into. Enter your password, then click **Log in**.
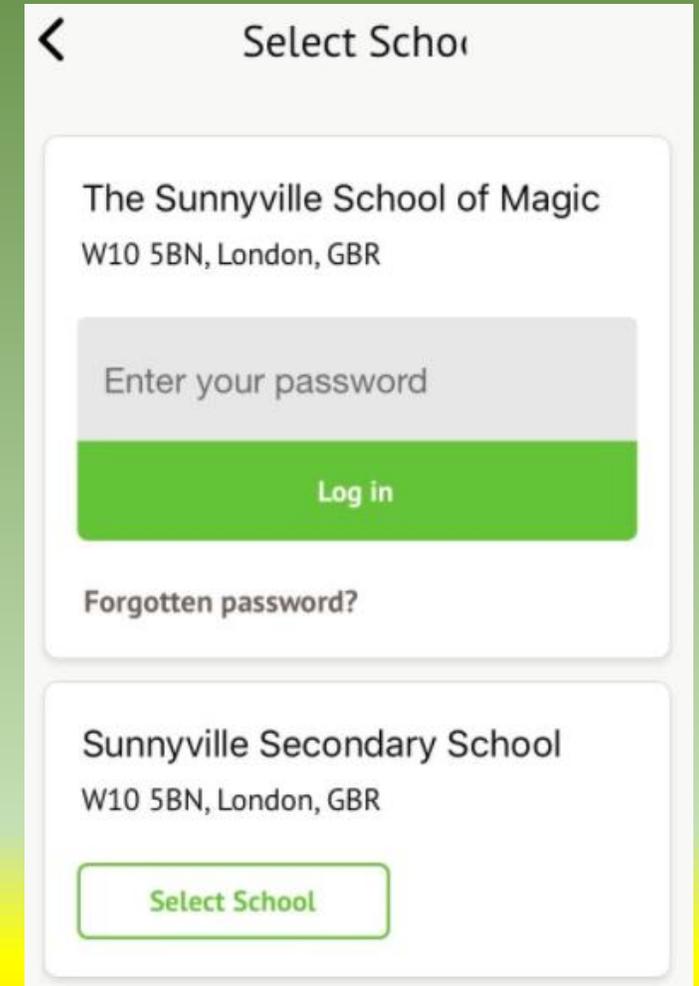
Select Schoo

The Sunnyville School of Magic
W10 5BN, London, GBR

Enter your password

Log in

Forgotten password?

Sunnyville Secondary School
W10 5BN, London, GBR

Select School

- If you have more than one child at the school, please select the child you wish to view. Don't worry, you can select another child once you are logged in.
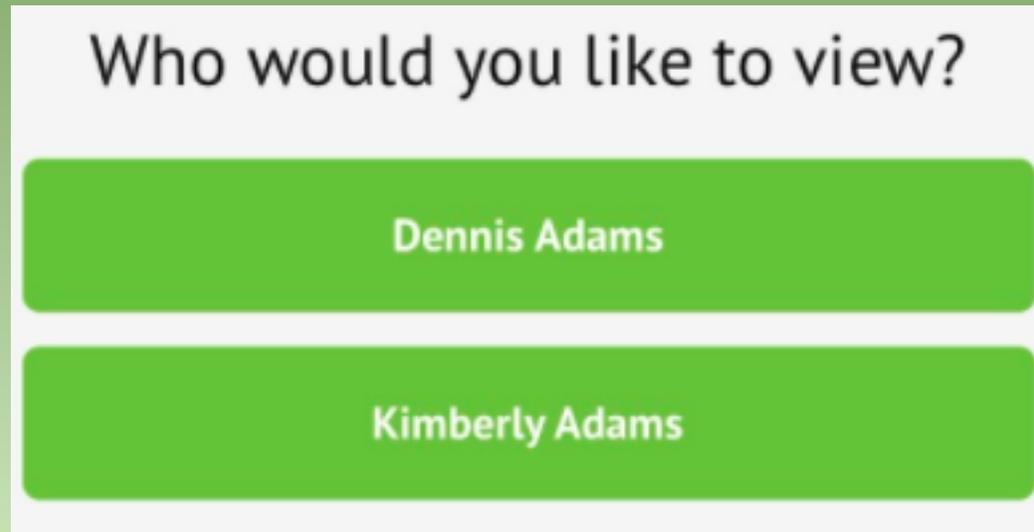
Your Homepage Dashboard

- The dashboard is the first screen that you will see. This gives a quick glance of the student's daily timetable, behaviour points, meals, notices, current attendance and progress.

- You can return to this page at any time by clicking on the school's logo or choosing Dashboard from any menu.

- The Statistics section shows information about the student's attendance, behaviour and progress statistics for the current term.

- Guardian consultations - The **Guardian Consultations** section allows guardians to book time for Parents Evening meetings by selecting one of the available slots as per the School's setup.

- Assignments - This section shows any homework or coursework assignments that are due, overdue or marked.

- Accounts - The **Accounts** section loads the student's current Meals and other top-up account balances.

My Items ▼

Quick Actions ▼

Sammy Adams ▼

Sammy **Adams** ♀

Form   9GU

View Student Profile

You have no unread messages

Notices

You have not consented to Internet Access for Sammy Adams - click to correct ▶

You have not consented to Photograph Student for Sammy Adams - click to correct ▶

You have not consented to Administer First Aid for Sammy Adams - click to correct ▶

You have not consented to Copyright Permission for Sammy Adams - click to correct ▶

Current lesson ▶	**Next event** ▶
08:45 - 09:00	09:00 - 10:00
Mon, 17 Jun 2019	Mon, 17 Jun 2019
Registration: Year 9: Form 9GU	
Room: 615	
Keith Lewis	

Statistics

Attendance (2018/2019)

84.0%

84.0% Year
70.7% Last 4 weeks

Behaviour Points - this term

0

This year: -2 points
Last term: -2 points

House Points - this term

0

This year: 0 points
Last term: 0 points

Spring Term - Grade Average

3

Spring Term - 'On Track' Progress

• • •

Positive Behavioural Incidents - this term

31

This year: 167 incidents
Last term: 76 incidents

Negative Behavioural Incidents - this term

6

This year: 41 incidents
Last term: 17 incidents

Guardian Consultations

Parents Evening (24 Jun 2019, 16:00 - 26 Jun 2019, 19:00)

Self scheduling is open, please click here to book time slots. ▶

Overdue Assignments

Oxbow Lakes (Due 11 Mar 2019)   *Late* ▶

Assignments that are due

Addition work (Due 30 Jun 2019)   *Waiting for student to submit* ▶

Available data on your child

- If your child's school has granted access, you will be able to click on different parts of the home page to view more data on your child.

- For example, clicking the attendance percentage will bring up the attendance page which breaks down the attendance figures into present, late, or absent.

Statistics

Attendance (2017/2018)
90.7%

	90.7%	Year
	100%	Last 4 weeks

Summer Term - Grade Average
35

Summer Term: 34.7
Previous Term: 33.1

Behaviour Points - this term
7

This year: 7 points
Last term: 0 points

Summer Term - 'On Track' Progress
66.7%

	66.7%	Summer Term
	66.7%	Previous Term
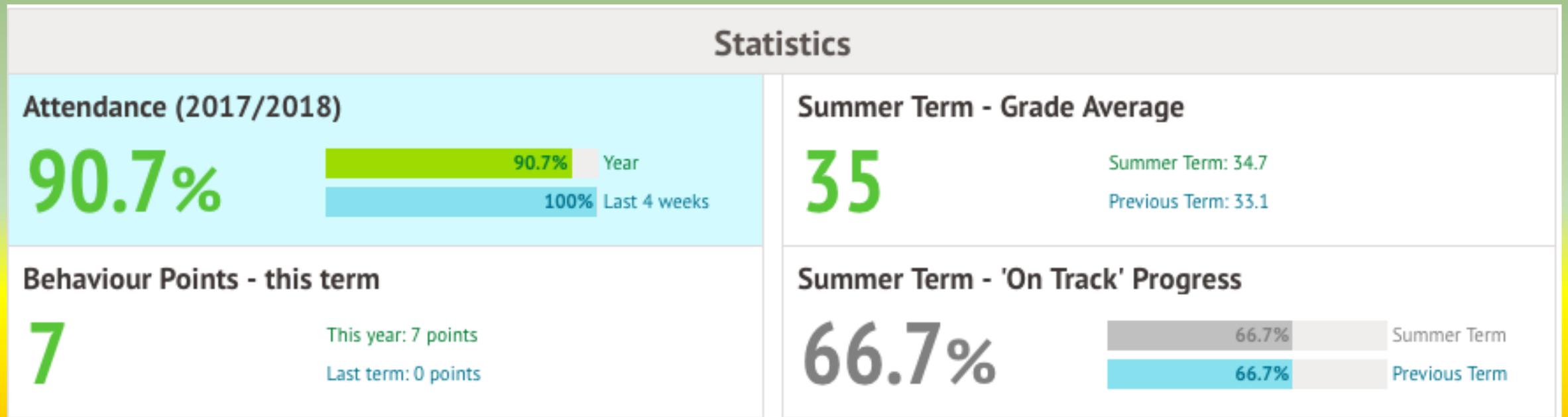
- Once you've clicked on Attendance or another item, you will see a menu appear like so in the left-hand side of the page you are now on:

Megan's page

Main Dashboard

Profile

Calendar

▼ **Attendance**

   Summary

   By Date

Progress

▶ Activities

Behaviour

▶ Curriculum Tracking

▶ Examinations

Report Cards

▶ Accounts

▶ Guardian Consultations

Recent Attendance for Megan Hill

Statistics for Academic Year 2018/2019

Possible sessions	404
Present	398 sessions (98.51%)
Late	12 sessions (3.02%)
Authorised absent	6 sessions (1.49%)
Unauthorised absent	0 sessions (0.00%)

Recent Attendance (12 Jun 2019 - 19 Jun 2019)

Present	9 sessions (100.00%)
Late	0 sessions (0.00%)
Authorised absent	0 sessions (0.00%)
Unauthorised absent	0 sessions (0.00%)

The Student Profile

- Access your child's profile by clicking the **View Student Profile** button on your homepage.

- This allows you to see basic information about your child, and highlights any unread notices or actions needing to be completed. You will be able to amend details such as your contact details, medical information, consents, and so on.

- From here you can access more areas of their profile for:

- Calendar and Timetable

- Attendance - The *summary* page shows statistics and recent attendance for the academic year as shown. The *Attendance By Date* page is a breakdown of the student's attendance, day by day with the mark.

- Behaviour - View the positive and negative behaviour points given as well as any comments that may have been written about the instances.

- Report cards - All the report cards that your school has published for your child will be available here.

- Progress - You can view your child's current grades here.

- Examinations - In this section, you can view and download the student's Exams timetable for the current year.

The Student Profile

Short Video showing an overview of the Parent Arbor Portal and App

https://youtu.be/kFCuC1NyH5U